SUPPORT SERVICES UPDATE
Loudoun County School Board

STUDENT SUPPORT AND SERVICES COMMITTEE
INTERIM UPDATE – SEPTEMBER 27, 2018

Transportation Update

- 938 registered complaints,
  - 893, or 95% have been closed
  - Last year 1,414 of 1,741 were closed (81%)
- 550 registered bus stop related complaints
  - 531, or 97% have been closed
  - Last year 993 of 1,137 were closed (87%)
- Second Loads – Reduction of 2 AM and 5 PM
- Academies of Loudoun – 17 Runs - Home Pick Up / Drop Off
  - 12 School Shuttles

Transportation Update
Bus Driver Recruiting

2018 - 59,036 eligible riders
  - Driver shortage of 86
2017 - 55,794 eligible riders
  - Driver shortage of 12

This shortfall is offset by the availability of 30 substitutes.

Opening of School Update

- Facilities: Facilities Services completed 9,366 work requests this summer; 64 were classroom conversions. In addition to the summer work, 2,364 work requests were completed during the first week of school.
- Safety and Security:
  - (4) School Security Officers deployed as support to High Schools – Parkview, Loudoun County, Freedom, Stone Bridge
  - (4) new Security Officers deployed to support perimeter patrols at schools, with emphasis on Elementary schools
  - (10) Security Guards supporting the high school interior school environments. Good coverage and positive comments
Opening of School Update

- Construction: Over 605,000 square feet of new educational space were constructed on over 100 acres of developed site. Goshen Post ES, Willard IS, and Academies of Loudoun opened smoothly, serving over 4,700 students.

- Support Services: The Distribution Center ordered all furniture, tracked and accepted delivery, and confirmed correct placement in all three new schools ensuring that each student had a seat, a work space, and the necessary furnishings to be successful.

Opening of School Update

- School Nutrition: Utilizing a new open cafeteria concept at Academies of Loudoun in a fast-casual approach:
  - Choice of grain, salad or a wrap;
  - Protein (antibiotic-free chicken, ground beef or Paneer cheese)
  - Topping of vegetables, cheese and sauces; and a dressing.
  - Vending machines offer freshly made smoothies, chicken wraps, fruit, salads, and yogurt.

- Planning: Actual August 23, 2018 (Day 1) Enrollment = 80,302 Students;
  Actual September 6, 2018 (Day 10) Enrollment = 82,051 Students;
  Projected September 28, 2018 Enrollment = 83,105 Students

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