

Cigna Healthy Today card

Q: What is the Cigna Healthy Today card?

A: Your Medicare Advantage Plan includes a **Cigna Healthy Today** benefit card. Any incentive reward dollars you earn will automatically be posted to your card and can be used to purchase health and wellness products.

Depending on your plan, additional preloaded benefit allowances may be included on your Cigna Healthy Today card. Review your Benefit Guide or EOC Snapshot for your plan's coverage details.

You will receive your Cigna Healthy Today card when you join your Cigna Healthcare Medicare Advantage plan. Be sure to keep it in a safe place. If your card is lost or stolen, you can request a replacement by calling the Cigna Healthy Today Service Center at **1-866-851-1579 (TTY 711)**, Monday – Friday, 8 a.m. – 11 p.m. EST.

Q: How can I use my Cigna Healthy Today card?

A: Incentive rewards will be loaded automatically onto your Cigna Healthy Today card as you earn them. You can use your card when paying for health and wellness products at retail stores.

To check your card balance, go to **CignaHealthyToday.com** or call our Cigna Healthy Today card vendor at **1-866-851-1579 (TTY 711)**. You can also log in to **myCigna.com** to view your balance and get more information about your card.

Q: What happens if my Cigna Healthy Today card balance does not cover the cost of my purchase?

A: If you attempt a purchase amount that is greater than your available balance, the cashier will be prompted to ask for an additional form of payment to cover the remaining balance.

Q: Can I use the Cigna Healthy Today card for online purchases?

A: If you would like to use your Cigna Healthy Today card to purchase over the counter (OTC) health-related items online, you can do so at **CignaHealthyToday.com**.

The Cigna Healthy Today card can only be used in-store at participating retail locations. It cannot be used online at retailers' websites or apps.

