



PARENT PHOTO UPDATE

PARENTVUE MOBILE APP

The ParentVUE Mobile App supports the ability to upload a parent photo. This photo will be stored in the LCPS Student Information System on the Parent record. A parent can modify or delete this photo at any time. The parent photo update functionality is not supported while using ParentVUE web version.

OPEN THE PARENTVUE APP AND LOG IN

These instructions are for the ParentVUE app. The parent photo update functionality is not supported while using the web version of ParentVUE.

- If you have not yet configured the ParentVUE app on your mobile device, please download [Using the ParentVUE Mobile App](#) for instructions.

NAVIGATE TO MY ACCOUNT

There are two ways to navigate to **My Account** in the ParentVUE Mobile App.

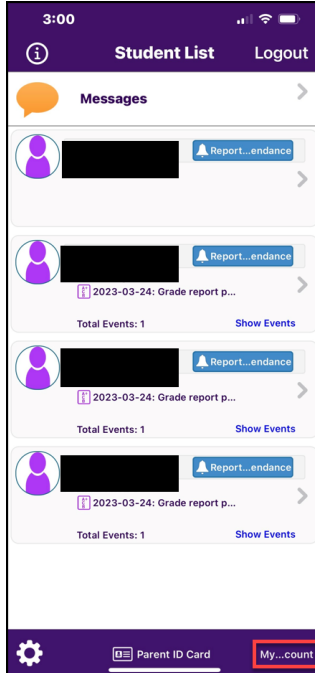
1. After logging into the ParentVUE Mobile App, a window will appear asking whether to upload a parent photo. Tap **Yes** to upload a parent photo and go to **My Account**.





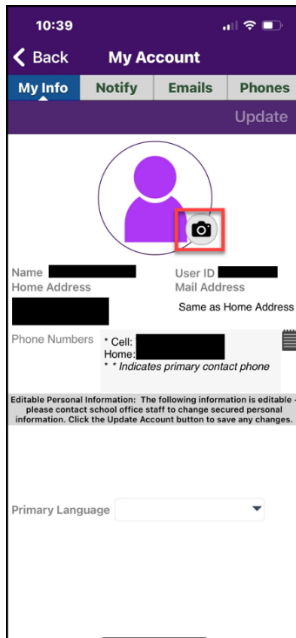
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2. Or, from the ParentVUE Main Menu, tap **My Account** (My...count) in the lower right-hand side of the screen.



UPDATE A PARENT PHOTO FROM THE MY ACCOUNT SECTION OF PARENTVUE

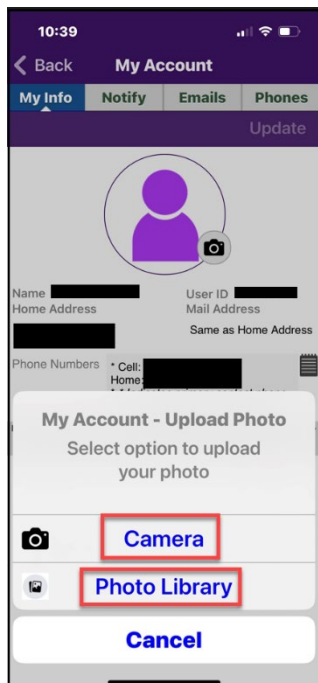
1. From the **My Account** section of ParentVUE, tap the **Camera** icon.





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2. Tap **Camera** to take a new photo. Tap **Photo Library** to choose an existing photo on your mobile device.



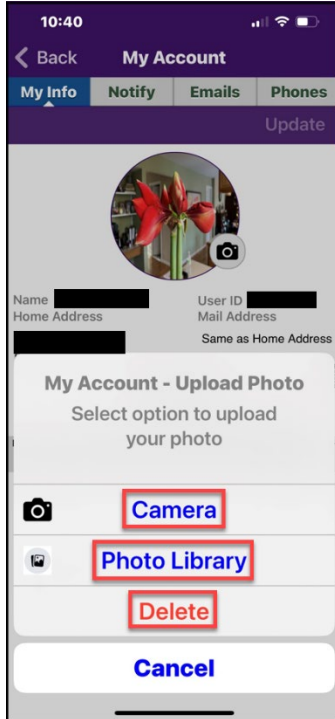
3. After you have selected the photo, it appears on your account. To update or delete the photo, tap the **Camera** icon.



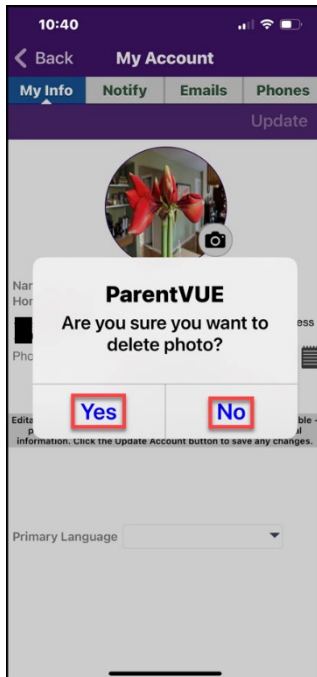


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4. Tap **Camera** to take a new photo. Tap **Photo Library** to choose an existing photo on your mobile device. Tap **Delete** to delete the photo.



5. If you choose **Delete**, you will be asked to confirm that you want to delete the photo from your account. Tap **Yes** to delete your photo or tap **No** to keep your photo.





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PARENTVUE HELP

The [District ParentVUE](#) pages have resources to help you activate your ParentVUE account. [Frequently Asked Questions](#) and downloadable [Quick Reference Guides](#) are available to guide you through the process and help navigate the system.

Each school has dedicated staff to help parents with their accounts. Go to your school’s website and click on the ParentVUE Global icon to find names and phone numbers of staff who can help you.

