

What Happens if LCPS Go Is Down?

Problem: LCPS Go is down and students and staff are not able to access instructional tools and other apps or websites.

Solution: You can access many of the tools outside LCPS Go through direct links. This document includes instructions for staff and students.

Direct Links to Instructional Tools (Students)

Tool	Link	How to Sign in
Google	https://drive.google.com	Google: student email address IDnumber@lcps.org, i.e. 000000@lcps.org
Schoology	https://learn.lcps.org	Google
Google Meet	https://meet.google.com/ OR the link you created for your class	Google
Clever (for app integrations)	https://clever.com/	Student ID and Password
StudentVue	https://portal.lcps.org/	Student ID and Password

FAQs

I've used the links and received sign-in errors. Is my password wrong?

Sometimes an LCPS Go outage is limited to LCPS Go, and other times it may be a network problem affecting multiple sites. In this instance, a password or other sign-in error may or may not reflect the actual problem. Wait and try later, refresh your browser window, and [clear the cache if needed](#).

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Direct Links (Staff)

Tool	Link	How to Sign in
Outlook webmail	https://outlook.office.com	LEAD@lcps.org
Google	https://drive.google.com	Full email address, firstname.lastname@lcps.org
Schoology	https://learn.lcps.org	Google Login
Phoenix	https://sis.lcps.org	LEAD
Clever (for app integrations)	https://clever.com/in/lcps/teacher	LEAD
Support Center (for trouble tickets)	https://lcps-amc.saasit.com/	LEAD
SmartFind Express	https://loudouncountyva.eschoolsolutions.com/logOnInitAction.do	PID and PIN/password
LCPS Intranet (HRTD, other)	https://lcps.org/intra	
Google Meet	https://meet.google.com/ OR the link you created for your class	Google
Remind	https://www.remind.com/	Clever