

GETTING STARTED WITH HOME DELIVERY

Filling your maintenance prescriptions through the Express Scripts Home Delivery Pharmacy saves you time and money. If you are enrolled in the Cigna OAP or POS plan, you receive a 90-day supply of your medication for 2x the copay, saving you one copay every 90 days. HDHP participants may also see more favorable pricing at the Express Scripts Home Delivery Pharmacy (use the Price a Medication tool to check prices). Mail order prescriptions are mailed directly to your home with no delivery fee. Saving you trips to the pharmacy.

If you have a medication that you will be taking for a while, it's worth consideration, and it's easy to set up

through the Express Scripts website or by calling Express Scripts Customer Service.

Login to express-scripts.com (Register if it's your first visit. Just have your member ID or SSN handy.)

If you have a NEW prescription...

Get started by selecting "Getting Started" from the menu under *Health & Benefits Information*—It's easy to print forms to submit your new prescription to the Express Scripts Pharmacy. You can also *Get the app*. Or contact your doctor to request a 90-day prescription that he or she can send directly to Express Scripts. Or call Express Scripts and they'll contact your doctor for you.

Please allow 8 to 10 days for your first prescription order to be shipped.



Online access to savings and convenience

Whether you are viewing the member website or using the Express Scripts mobile app, you can easily manage your home delivery prescriptions:

- Check order status
- Refill and Renew prescriptions
- Check prices and coverage
- Find convenient pharmacies
- View your Rx claims and balances
- Pay your balance using a variety of payment options
- View our therapeutic resource centers for information
- And much more

If you have a prescription...

Check Order Status online or using the app to view details and track shipping, or *View All Orders*.

Transfer retail prescriptions to home delivery. Just click "Add to Cart" for eligible prescriptions and check out. ESI will contact your provider on your behalf and take care of the rest.

Check Order Status to track your order.

Refill and Renew Prescriptions for yourself and your family while online or while using the app just click "Add to Cart" for eligible prescriptions.

