Edmentum - Parent Tip Sheet

Tips

1. Students should **log in through LCPS Go**
   - If Edmentum logs your child out, have them close Edmentum & LCPS Go. Reopen LCPS Go and login > click on the Edmentum icon to log back into Edmentum. It may be helpful to *clear the browser's cache & cookies* too.

2. **Pretests**
   - Students should plan to **complete the pretest in one sitting** to avoid getting kicked out or having it locked. Please allocate about 30 minutes.
     - Do not open any other tabs or step away from the computer while working on a Pretest.
     - A brief 2-3 min break is fine.
     - If your Pretest does get locked, please have your student contact their teacher to have it unlocked.

3. **Move the mouse often**
   - The system does have a time out feature and it doesn't recognize typing as being active.
   - If moving the mouse often while completing a tutorial isn't working for your child, consider having them open a Google Doc to type their answer. Then they can copy and paste it into Edmentum when they are ready to submit.

4. **Mastery Tests**
   - Students must complete the tutorial to unlock their mastery test.
   - To unlock a Mastery Test previously accessed, the student can complete the tutorial associated with the test again. Once the tutorial has been completed, the Mastery Test will unlock and can be taken again.
   - If the student has already completed the tutorial, he or she can reopen it and click **Exit**. The Mastery Test will then unlock and can be taken again. Please note that teachers have the ability to limit the number of times a student can unlock a Mastery Test by going back through the tutorial.
   - Have the student contact the teacher if they are unable to unlock the test by completing the tutorial.

5. **Clear your Browser's Cache & Cookies**
   - Anytime your student runs into strange issues with an online program, like not being able to load a page or login when they had no problems previously, it's time to *clear the browser's cache*.

Resources

- How to Graph in Edmentum Video
- Student Tools Tutorial Video - Focus on split screen with guided notes

Technical Help - Contact LCPS Support Center (571) 252-2112

The LCPS Support Center can help with login and other technical issues.