

Technical Support

DDI plans to continue to provide technical support throughout the closure. **Staff and students** can receive technical support through one of the following methods:

- Submit an incident through the Support Center website (<http://supportcenter.lcps.org>)
- Email your question to supportcenter@lcps.org.
- Call the Technology Support Center at (571) 252-2112

The Technology Support Center will be staffed from 8 AM to 5 PM, Monday - Friday. DDI is also planning ways to enable drop off and pick up for hardware repairs. Additional information will be shared once final plans for physical hardware support are in place.