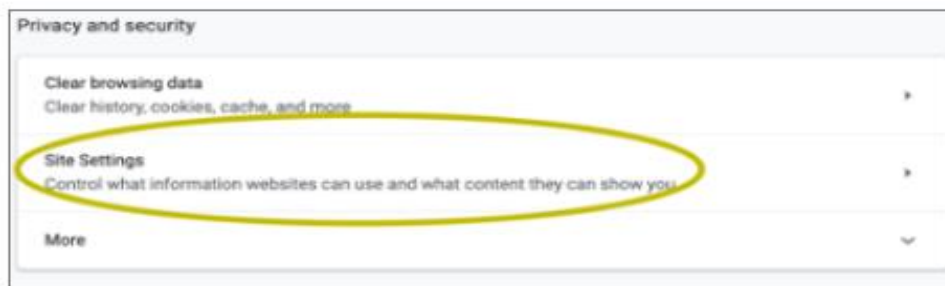
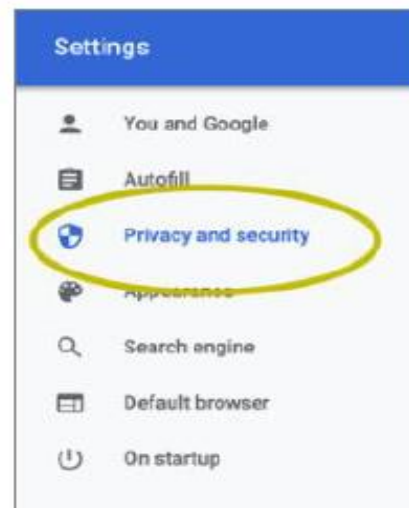




A Parent's Guide to Remote MAP Test Support

Loudoun County Public Schools (LCPS) greatly appreciates parent/guardian support with the remote administration of the MAP Reading and Mathematics growth assessments. While teachers, test proctors and school administrators are available to assist with trouble shooting during the test, there are a few checks we'd like your assistance with, prior to testing. Ensuring these checks are completed will facilitate a smoother assessment experience:

- Verify screen resolution
 - Click control + shift + 0 (the number zero), to ensure resolution is 1024 x 768.
[Click here to hear or see more on this process.](#)
- Verify pop ups are not blocked
 - Click the Menu icon to the right of the address bar (it is the icon with three vertical dots)
 - Select Settings > Privacy and Security > Site Settings > Pop-ups and redirects
 - Either toggle the Blocked option, or add [*.]mapnwea.org to the Allow list



- Verify the student's computer is ready to test – System Diagnostic

Please go to <https://check.nwea.org/> to see if any settings require additional changes.

Providing an Appropriate Test Environment

Most students test for about 50 minutes per test, so it's important they feel comfortable and have a quiet place to work. LCPS recommends:

- The student's device is plugged into an electrical outlet or has sufficient charge to last through the test.
- The student may have a drink and/or snack.
- The student will need some scratch paper and a pencil/pen to write notes or solve math problems. Calculators are embedded within the test items for which they are required, thus additional calculators and/or math aids are not permitted.
- **The student and the parent/guardian should be familiar with how to contact the Teacher/Proctor with any technical issues that arise.** LCPS will be using Google Meets for most troubleshooting needs.
- Parents/Guardians/Family members may not assist students in reading, understanding or answering any of the test items. It's very important that teachers receive accurate information on what students know and need to learn to guide personalized instruction.

Helping Your Student Access the Test

Your student will access the test via the internet at <https://test.mapnwea.org>. Students should **only use their LCPS issued device** and should choose the **Chrome browser**. Please discourage them from leaving this site as it may interrupt the test.

- If your student receives the message, "Oops! Where's my test window?" that generally means that the pop ups have been blocked and must be unblocked before students can continue. Parents and students may also wish to temporarily turn off any screen saver settings and/or virus scanners, which occasionally interrupt testing.

Technical Assistance

Parents/Guardians/Students first contact for technical concerns or issues should be with their student's assigned Proctor, via Google Meets. Proctors were provided with a troubleshooting guide that supports the MAP test delivery on an LCPS issued chromebook. If the Proctor is unable to assist, they have several resources they can access or direct parents/students.

Parents can access [the LCPS MAP website](#) for additional information.