Emergency Services
24 hours a day/7 days a week
(703) 777-0320
To schedule an appointment
(703) 771-5100
Hard of Hearing
TTY
(703) 777-0320

Service Locations

Leesburg Center
102 Heritage Way, NE
Suite 302
Leesburg, VA 20176
Phone: (703) 771-5100
Fax: (703) 777-0170

Eastern Loudoun Center
21641 Ridgetop Circle
Suite 105
Sterling, VA 20166
Phone: (571) 258-3026
Fax: (571) 258-3032

CSB Administration
906 Trailview Blvd., SE
Suite C
Leesburg, VA 20175
Phone: (703) 777-0378
Fax: (703) 771-5401

Our mission is to provide and facilitate a person-centered system of individualized services and supports that promotes self-determination and empowerment and enables participation in community life.

If you or someone you care about is affected by:

- Depression or anxiety
- Sudden changes in behavior, mood, or thinking
- Confusion or difficulty making decisions
- Attention difficulties
- Relationship problems with parents, friends, siblings, or other family members
- Difficulties at school, work, or involvement with juvenile authorities
- Thoughts of suicide or self-harm
- Alcohol or other drug-related problems

Please call
(703) 771-5100
Crisis Intervenion, 24 hours a day, seven days a week
Mental health outpatient treatment services including evaluation, psychotherapy, and case management
Psychiatric and psychological consultation and evaluation
Medication and intensive case management
Intensive in-home and after-school treatment
Psychiatric hospital discharge planning and aftercare services
Forensic court services
Substance abuse treatment including outpatient services, screening for inpatient and residential services
Assessment and treatment services in Loudoun County middle and high schools
Employee Assistance Program (E.A.P.) for Loudoun County government employees
Community education and professional training

Who is able to receive mental health services?
All residents and employees of Loudoun County. Emergency services are available to anyone physically in Loudoun County regardless of residency.

A family member needs treatment for a mental health problem. What services do you offer?
Our professionally trained staff are qualified to provide treatment for most psychiatric and/or substance abuse problems. Individuals and families requiring extremely specialized services, or individuals who need a residential treatment program for substance abuse, will be referred to appropriate providers.

I am ready to get help. Who do I call?
To schedule an appointment, please call the ENTRY OFFICE at (703) 771-5100. All individuals are evaluated for treatment services during an initial intake appointment.

How much will it cost?
Fees for service are based upon a number of factors. At the first appointment reimbursement staff consider income, number of dependents, insurance coverage, etc. to determine a fee. Proof of income, insurance cards, social security card, driver's license, and other information are required to determine fees.

When are you open?
Monday -- Thursday/ 8:30 a.m. to 8:00 p.m.
Fridays/ 8:30 a.m. to 5:00 p.m.

What do I do in case of an emergency?
Please call EMERGENCY SERVICES at (703) 777-0320. After 5:00 p.m. the answering service will take your name and number and a therapist will return your call within five minutes.

How long does it take to get an appointment?
There may be a waiting list for treatment and services. All individuals will be seen for an initial intake appointment to determine the severity of the situation, to assess which treatment services are needed, and to explore all available resources.

May I request a particular therapist?
Therapists are assigned based upon a number of criteria including an individual's needs, the therapist's areas of expertise, and therapist availability.

Where can I get additional information about your services?
The Entry Office, (703) 771-5100, can answer questions about our services from 11:00 to 3:00 p.m. Monday through Friday.