**Locked out? Forgot your Password??**

On the 1st/2nd day of school, we ask every student to set up their password recovery in LCPSGo. If you cannot login or have forgotten your password (and have previously setup password recovery), please follow these steps:

1. If you cannot access your LCPS Chromebook, try logging into LCPSGo from another device. Look below the username and password and click on the “Help, I forgot my password” link on the LCPS GO sign-in screen.

![LCPS Go Sign-in Screen](image)

2. On the next screen, enter your username (student ID#).

![Reset Password Screen](image)

3. Select how you want to authenticate your identity.

   **Note:** you will only see options you completed when you set up password recovery in LCPSGo. If not prompted, please change your password.
Following your choice in Step 3, you will receive a text/email with a link to reset your password, or be prompted to respond to the questions to receive this link.