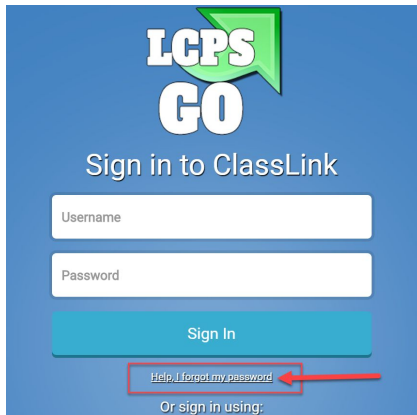


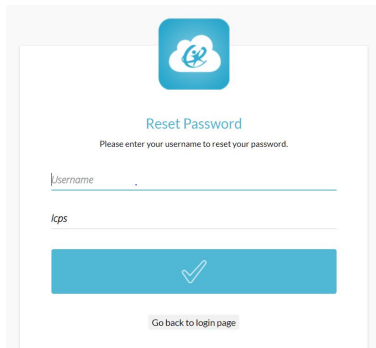
Locked out? Forgot your Password??

On the 1st/2nd day of school, we ask every student to set up their [password recovery in LCPSGo](#). If you cannot login or have forgotten your password (and have previously setup [password recovery](#)), please follow these steps:

1. If you cannot access your LCPS Chromebook, try logging into [LCPSGo](#) from another device. Look below the username and password and click on the "Help, I forgot my password" link on the LCPS GO sign-in screen.

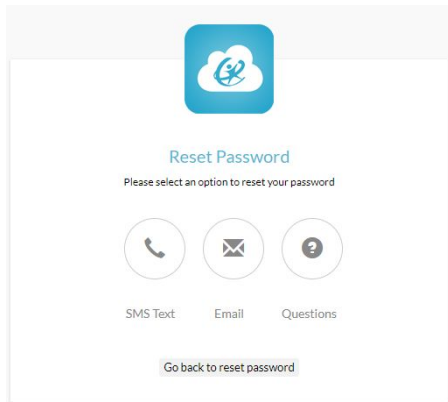


2. On the next screen, enter your username (student ID#).



3. Select how you want to authenticate your identity.

Note: you will only see options you completed when you set up [password recovery](#) in LCPSGo. If not prompted, please [change your password](#).



Following your choice in Step 3, you will receive a text/email with a link to reset your password, or be prompted to respond to the questions to receive this link.