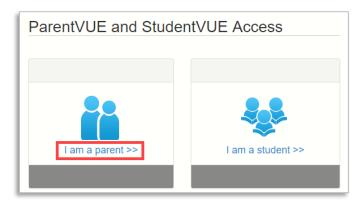
PARENTVUE WEB VERSION

This document provides instructions for completing the annual Online Verification process for your students. This Online Verification process (OLV), using ParentVUE, provides a way to update and maintain accurate student information.

- Only one parent/guardian should complete the process.
- The Annual Online Verification process is not supported in ParentVUE mobile app. However, you can open a web browser on your mobile device to access the link and complete this process.

LOGIN TO PARENTVUE

- 1. In your web browser go to https://portal.lcps.org.
- 2. Click on I am a parent>>.



3. Enter your user name and password and click on Login.



▶ If you need to reset your password for ParentVUE, please refer to the <u>Frequently Asked Questions</u> section of the ParentVUE support site.

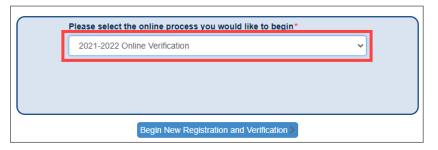


STARTING THE ONLINE VERIFICATION PROCESS

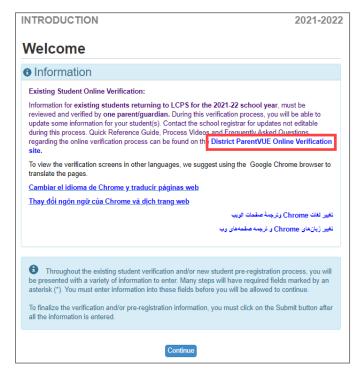
1. A notification appears which lists the students who must be verified. Click the **Begin Registration or Verification** button.



2. To start the process, select **2021-22 Online Verification** from the dropdown menu and click the **Begin New Registration and Verification** > button.

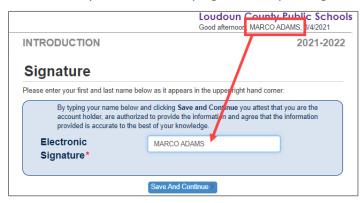


3. If you would like more information on this process or to review Frequently Asked Questions, click the District ParentVUE Online Verification Site hyperlink. When you are ready to start the process, click the Continue button.





4. Complete the **Signature** page by entering your first and last name exactly as it appears in the top right corner of the page. Click the **Save and Continue** > button. This electronic signature states all information you will be verifying and/or updating is accurate.



FAMILY, PARENT AND EMERGENCY CONTACT PAGES

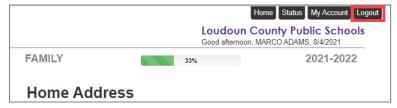
On these pages you will verify/update information related to the family addresses, parent/guardian information and emergency contact information.

Family Pages

1. Verify that the family's home address is correct, then click Save and Continue >.



- 2. Verify that the family's mailing address is correct, then click Save and Continue >.
- 3. If either the home or mailing address is incorrect, click on the **Logout** button and contact your student's school. Once address changes have been completed by the school, you will be able to log back into ParentVUE to complete the Online Verification process. If you need to log back in after the school has updated the address, you will need to delete the registration and begin again.



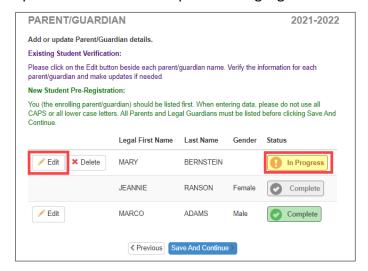
Parent/Guardian Information Pages

On the Parent/Guardian pages you will review parent/guardian details for yourself and any other parent/guardian living at the same address.

- 1. First verify your information on a page, then click Save and Continue >.
 - Preferred language for written materials and oral communication
 - Phone numbers: please select only one primary number
 - Email address



2. When you have finished your information, click the **Edit** or **In Progress** button to verify information for all other parent(s)/legal guardian(s) residing at the same address. You will not be able to view or update information for a parent or legal guardian residing at a different address.



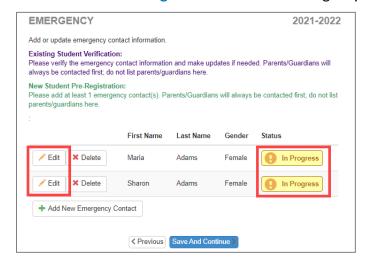
3. Once the Parent/Guardian section is complete, click Save and Continue >.



Emergency Contact Pages

On the Emergency page you will verify demographics and contact information for each emergency contact listed.

1. Click the Edit or In Progress button for an emergency contact.



2. Verify the information on each page, then click Save and Continue >.



- 3. Repeat steps 1 and 2 for all other emergency contacts.
- 4. If needed, remove an emergency contact using the **Delete** button. Create a new emergency contact using **Add New Emergency Contacts** button.



5. Once all Emergency Contacts are complete, click Save and Continue >.

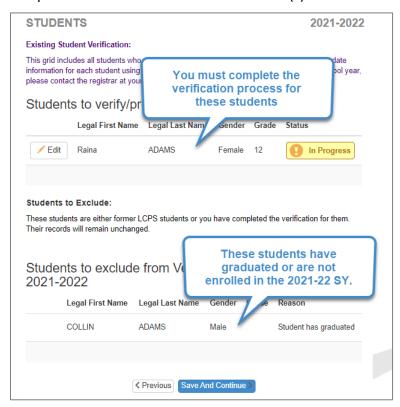
STUDENT DETAIL PAGES

On the next several pages you will verify/update information for all your active students listed in the **Existing Student Verification** section at the top.

Log out and contact your child's school if any of the following scenarios exist:

- A student listed in the Students to Exclude section at the bottom will be attending LCPS in the 2021-22 school year.
- A student listed in the Existing Student Verification section has an incorrect grade level.

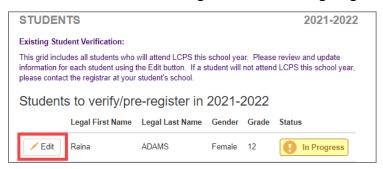
Once your child's school has verified that the scenarios above have been resolved, return to ParentVUE to complete the verification for those student(s).



Overview of Student Process

Follow these steps for each student in the Existing Student Verification list.

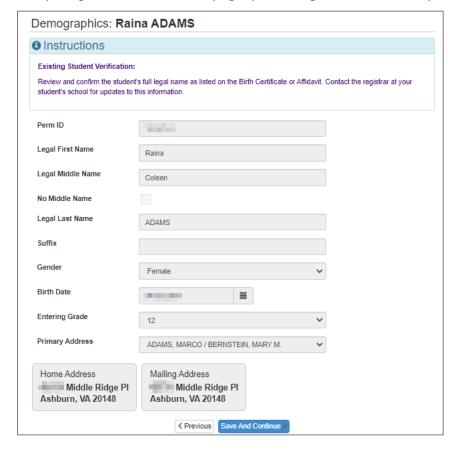
1. Click on the **Edit** button for a student in the list. If any information is incorrect for the student, logout and contact your student's school. Once the school has updated the information, you will need to log back in and delete the existing verification to begin again.



- 2. Verify and update (where available) information about this student.
- Click the Save and Continue > button to move from one page to the next. Details about each page are displayed below.
- 4. Once you complete the information for the first student, repeat for all other students.

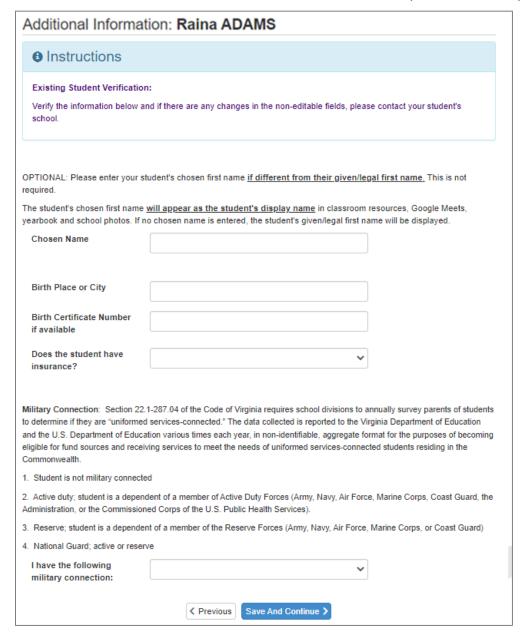
Demographics Page

If anything is incorrect on this page, please log out and contact your child's school.



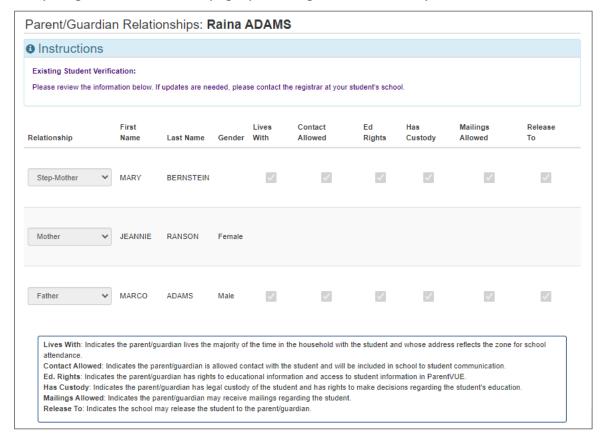
Additional Information Page

Your child's Chosen Name, insurance information and military connection may be updated.



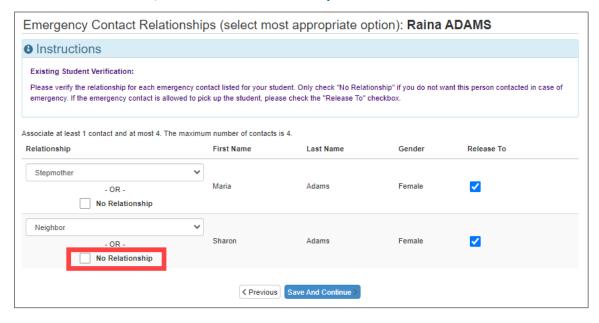
Parent/Guardian Relationships Page

If anything is incorrect on this page, please log out and contact your child's school.



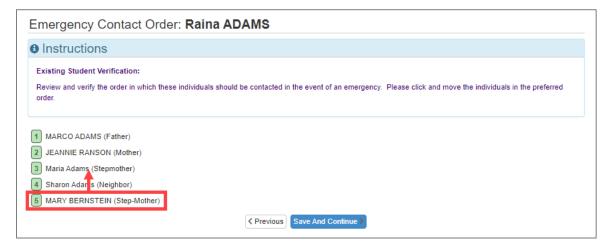
Emergency Contact Relationships Page

Each student must have at least one Emergency Contact listed. If one of the emergency contacts should not be called for this student, select the **No Relationship** checkbox.



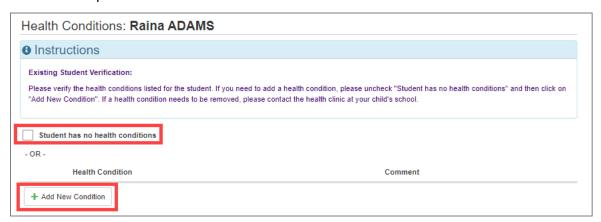
Emergency Contact Order Page

Drag and drop to specify the contact order of parents and emergency contacts. Regardless of order LCPS will always attempt to contact parents first.



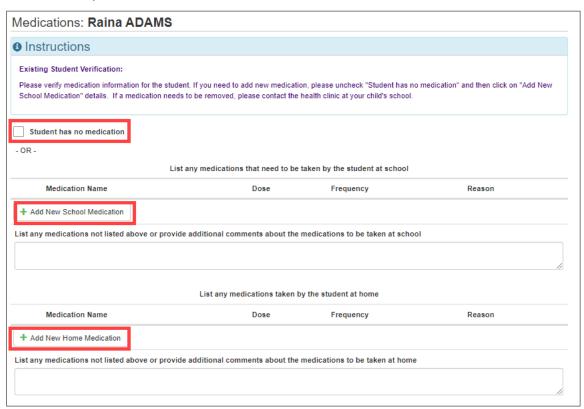
Health Conditions Page

Review and update as needed.



Medications Page

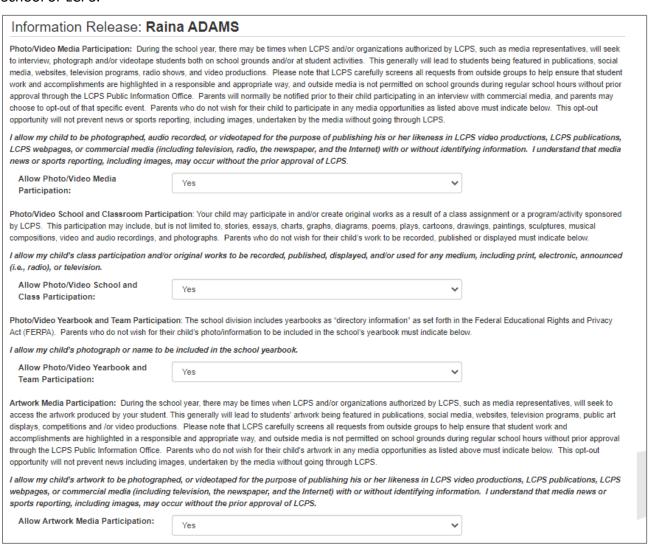
Review and update as needed.



Information Release Page

Most information release details will need to be updated every year for your student(s). Review each field carefully and update your selection if needed.

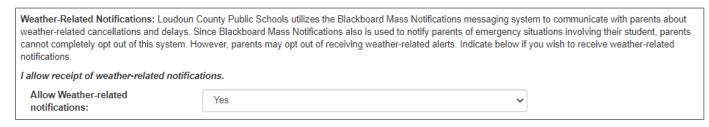
- Allow Photo/Video Media Participation: Select Yes to allow student participation in digitally published information by LCPS in various publications
- Allow Photo/Video School and Class Participation: Select Yes to allow student participation in digitally
 published information by their School and/or Class
- Allow Photo/Video Yearbook and Team Participation: Select Yes to allow student participation in digitally published information for Yearbook and/or their sports team.
- Artwork Media Participation: Select Yes to allow student's work to be digitally published by their School or LCPS.



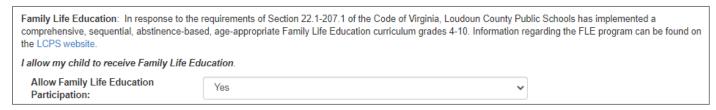
Permissions and Early Release Page

Review each field carefully and update your selection if needed.

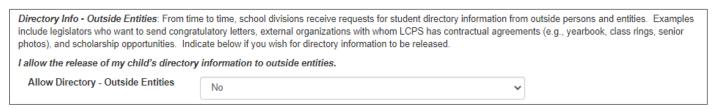
 Weather-related notifications: Select Yes to allow you to receive weather related notifications from LCPS.



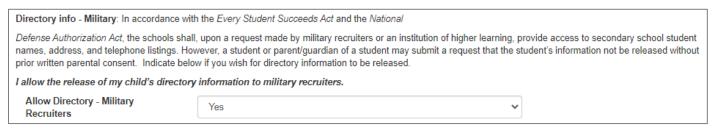
• Family Life Education Participation: Select Yes to allow your student to receive Family Life Education.



Sharing Directory information with Outside entities: Select Yes to allow LCPS to share directory information.



Sharing Directory information with Military Recruiters: Select Yes to allow LCPS to share directory
information about your student with military recruiters.

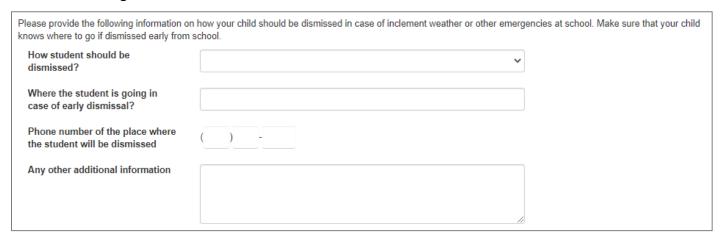


• Home Internet Access: Select the option that best describes your student's internet access at home.



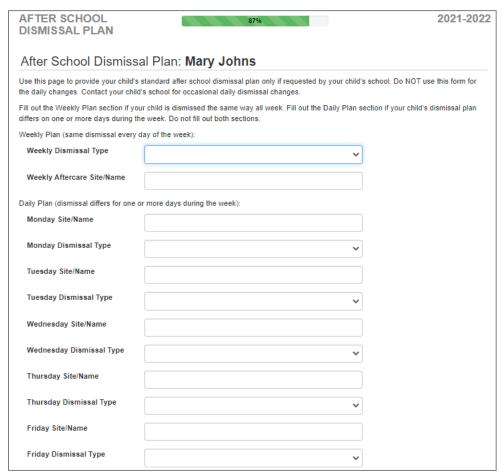


• Early Dismissal Information: Select how your student should be dismissed in case of inclement weather or emergencies.



After School Dismissal Plan Page (elementary school only)

If your child will be dismissed the same way every day, complete the **Weekly Plan** fields. If your child's dismissal plan **is not the same** every day, complete the **Daily Plan** fields.



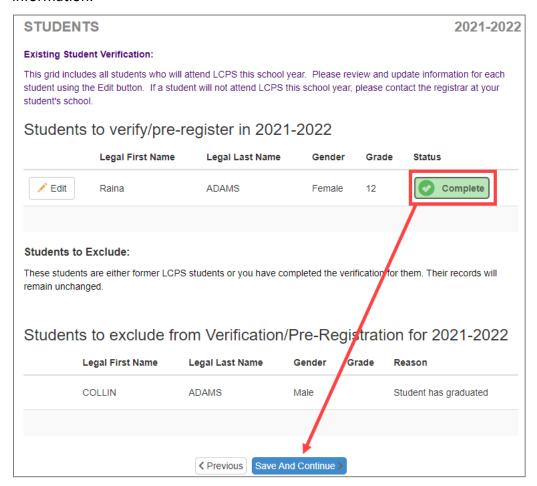
ACL Transportation Page (high school only)

If your high school student attends the Academies of Loudoun, please request/decline bus transportation to the Academies of Loudoun. Requests submitted during the Online Verification process may not be routed in time for the first day of school.

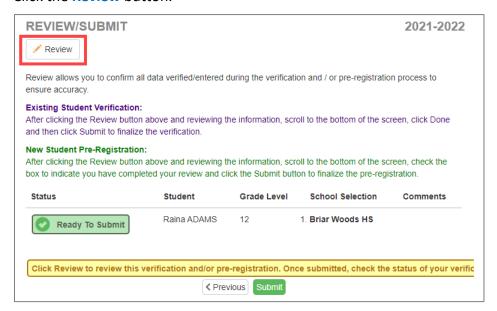
ACL Transportation: Raina ADAMS
Please fill out the information in this section only if your child is enrolled in the Academies of Loudoun for the 2021-2022 school year and you are requesting transportation to/from the Academies of Loudoun.
Bus Transportation to the Academies of Loudoun
Please note: Any updates made after 5pm on July 20, 2021 will not be guaranteed by the first day of school.
By <u>requesting</u> bus transportation, my student will be routed and assigned bus transportation to the Academies of Loudoun based on home residence and in accordance with my student's academic schedule.
By <u>declining to request</u> bus transportation, I confirm that my student will not use scheduled buses to the Academies of Loudoun to attend in accordance with their academic schedule and will be transported by means other than Loudoun County Public Schools bus.
I further understand that if I later decide that my student ride a Loudoun County Public Schools bus, it may take seven to ten (7 - 10) business days for them to be routed and assigned to a bus.
Students attending the Academies of Loudoun will only be routed and given a bus assignment by submitting a request for bus transportation.
Important Information:
This request applies only to the 2021-2022 school year to and from the Academies of Loudoun.
If this is a request for bus transportation then a seat on the bus will available for the student in accordance with their academic schedule.
Student discipline procedures apply to Loudoun County Public Schools bus transportation to and from the Academies of Loudoun.
Each student for whom bus transportation has been requested will receive an individualized notification email that contains bus pick-up location and time prior to the start of school.
Select Request or Decline LCPS transportation to/from the Academies from the dropdown:

REVIEW AND SUBMIT

 Once all students are marked complete, click Save and Continue > to review and submit the information.

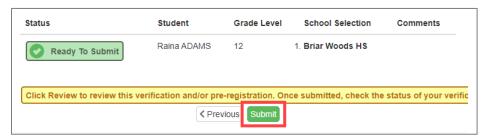


2. Click the Review button.

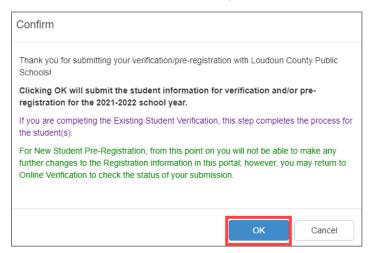




- 3. Scroll down and double-check each area. Changes are highlighted in yellow.
- 4. Click on the **Done** button.
- Click on the Submit button.



6. After the verification is submitted, a confirmation message appears. Click OK.



7. A message with the link to the **Status** page displays. You will receive an email confirmation about completing the student verification.



8. You can now log into ParentVUE to view your child's information. If you are unable to view this information, please allow up to 30 minutes for your Online Verification to be processed by the system, then log back into ParentVUE.

TROUBLESHOOTING TIPS

Below are some important tips about questions you might have as you go through the Online Verification process.

Changes During Verification

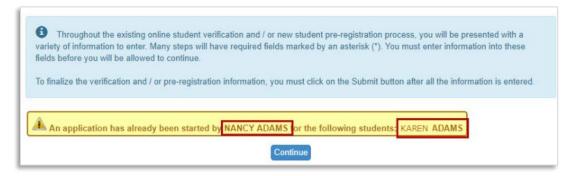
When you are reviewing the information, you may only edit the following values.

- Parent contact information and preferred language for oral/written materials
- Emergency Contact name and phone numbers
- Student Military Connected Status
- Student Health conditions
- Student Medication details
- Information Release fields
- Early Dismissal Plan
- After School Dismissal Plan (Elementary Students Only)

If you find information that is not accurate, click on the **Log out** link and contact your student's school. School staff will ask you to provide supporting documentation for the change, will update and contact you to log back in to ParentVUE to complete the process. If the school does update information for your student, you will need to click on **Delete Registration** upon logging back into ParentVUE to start the process again.

Application Started Message

Only one parent/guardian needs to complete the verification. If you see a message stating "An application has already been started by...", the message lists the name of the other parent/guardian who started the Online Verification process for the student listed in the message.



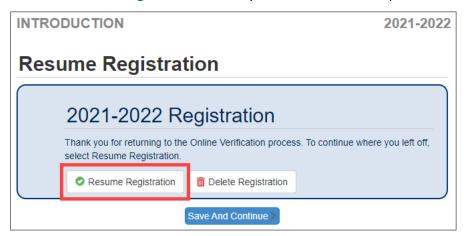
Options for resolution:

- Ask the other parent/guardian to complete the Online Verification for the student(s).
- 2. If that parent/guardian is unable to complete the Online Verification, contact the student's school.

Resume Registration

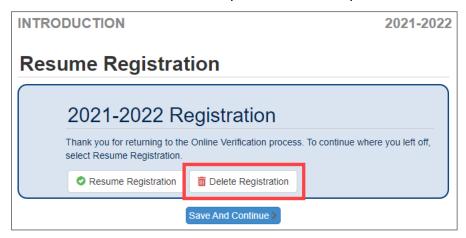
Verification does not need to be completed in one session. You may log back into ParentVUE to complete a verification that has been started. After you log back into ParentVUE, you will see a page indicating that you have started a process which is not complete.

Click on **Resume Registration** to complete the verification process.



Delete Registration

If updates to incorrect information have been made by the school, you must click the **Delete Registration** button to re-start the verification process with the updated information.



PARENTVUE HELP

The <u>District ParentVUE</u> pages have resources to help you activate your ParentVUE account. <u>Frequently Asked Questions</u> and downloadable <u>Quick Reference Guides</u> are available to guide you through the process to help navigate the system.

Videos and FAQs can be found in the Online Verification section on the District ParentVUE pages.

Each school has dedicated staff to help parents with their accounts. Go to your school's website and click on the ParentVUE Global icon to find names and phone numbers of staff who can help you.

