Parent Guide: Lightspeed Parent Portal™
Introducing the Lightspeed Parent Portal

With so many new technologies and learning methods introduced every day, your involvement in your child’s learning is more important than ever. To support this, LCPS has partnered with Lightspeed Systems® to give you visibility and control of your child’s Internet usage while on school-issued devices, at home and after-school hours.

With the Lightspeed Parent Portal, you have access to:

- The Weekly Student Online Activity Report, sent to your email. This report summarizes your child’s web browsing activity for the week.
- The full, web-based portal delivering in-depth visibility and control over your child’s online activity. Know exactly when and what sites are accessed in real time, then pause web browsing while at home.

About Lightspeed Systems

Lightspeed Systems has been dedicated to supporting K-12 online education for over 20 years. Lightspeed is governed by and adheres to stringent student data privacy regulations, such as FERPA and COPPA, ensuring student data will remain confidential and will not be shared, distributed, or sold to advertisers or any other parties.

How Lightspeed Captures Your Child’s Internet Activity

Devices provided by your school that are filtered by Lightspeed, intercept network traffic and allow or block websites. These decisions are made based on both the content filter category of the website and the rules configured for your student.
How To Opt-In / Opt-Out

There are two options available for parents. Option 1 is to receive the weekly summary emails on Internet usage for your student. Option 2 is to register for the parent portal allowing you more granular access to details about your students Internet usage. The parent portal is only accessible when you have opted-in to the weekly summary emails.

**Opt-In**

**Step 1**) Visit portal.lcps.org

**Step 2**) Select "I am a parent"

**Step 3**) Login to your parent account

**Step 4**) Select Student Info on the left menu, then select Edit Information at the top of the page

**Step 5**) Ensure the Option under Student Notifications And Permissions is set to “YES” for “By selecting YES In the dropdown, I am opting into receiving weekly emails Regarding by student’s internet usage”

**Step 6**) Click "Save Changes" at the bottom of the page.

You should begin receiving your weekly reports within 14 days.

For More Information Visit: lcps.org/lightspeed
The Weekly Student Online Activity Report

The Weekly Student Online Activity Report summarizes your child’s web browsing activity for the week; including page visits and website host metrics.

With the Weekly Student Online Activity Report you’ll see:

- Top Websites: Top 10 visited hosts
- Daily Website Visits: Number of pages visited per day
- Total Browsed Hosts
- Average Daily Page Visits

The Weekly Student Online Activity Report will be emailed straight to your inbox every Sunday containing the Subject: Filter Portal Weekly Report and sent from: do_not_reply@lightspeedsystems.com.

Note: be sure to check your Spam folder if you have not received it in your inbox.

Want more details?
Head over to the Relay Portal to view additional information
The Lightspeed Parent Portal

Sign Up for the Portal

The Lightspeed Parent Portal is a full web-based portal that is mobile responsive, so you can easily check on your child’s internet activity in real time and take action.

HOW TO ENROLL:

1. You will receive a Weekly Student Online Activity Report email from: do_not_reply@lightspeedsystems.com.

2. Click the “or register” hyperlink at the bottom of the Weekly Student Online Activity Report email to register/create an account.

3. A verification email will be sent to the email address you provided during the registration process to log into the portal.

4. Once you are in the portal, you may use the drop-down to toggle between students if you have more than one child.
Web Activity

This view provides detailed student internet activity on all sites visited at any time, including a time stamp for all sites accessed, ensuring they’re safe and focused on learning.
View Allowed and Blocked Websites

The Lightspeed Parent Portal’s Allowed/Blocked web activity status allows you to check which websites are permitted and which are restricted according to your school district’s filtering policies. This feature is useful to monitor your child’s online activity and engage in digital citizenship conversations. You can easily filter the results by activity type using the “Allowed” or “Blocked” tabs.

**NOTE:** Only Loudoun County Public Schools can make changes to web content filtering policies. You will not be able to change the status of an allowed or blocked website from within the portal.
Deeper Insight

The Lightspeed Parent Portal is easier to navigate once you are familiar with the layout and meanings of the options. Below is an illustration of the parent portal and the various options and explanations.

- Parents can pause the internet while students are NOT at school
- Filters the results for easier viewing
- Export the results to .csv
- Search for specific words or URL’s
- Results are grouped by day (last 7 days only)
- Indicator for an “Allowed” website
- Indicator for an “Blocked” website
Pause Web Browsing

Control your child’s screen time to temporarily pause web browsing on school-issued devices while not at LCPS facilities for 1 hour, 3 hours, or overnight.

Anna Martin

Pause web browsing

On

Pause web browsing

For 1 hour

For 3 hours

Until tomorrow morning

Paused until 4:23 PM